

**Visitors’ Data Privacy on S3**

S3 believes that every visitor should have a great experience at the gate. This extends to your data, too. We are committed to protecting and respecting your privacy. The information below sets out the reasons for data collection, how it is managed and the control you have over it.

Visitor Entry

As part of the standard S3 visitor workflow, residents can generate a unique passcode and share it with their visitors. This code will help in seamless entry at the gate. In case the visitor doesn’t have an invite, his/her information is taken at the gate and sent to the resident for approval, so that the resident can recognize/call the person seeking entry.

Material Movement

For the governed movement of material belonging to residents or the Property Administration in the Apartment Complex/Society each material movement is handled using gate pass, the same will be available on the security app for verification. This will carry the details of the material and person carrying the material and will be maintained for records to handle disputes regarding any spillage. This is applicable for any visitor carrying in or carrying out material from the premises.

Data Collection

We are providers of technology to community Resident Welfare Associations (RWAs), which maintain logs of all visitors to their premises. This entails the collection and storage of certain information, including your name, phone number and the flat/apartment that approves your visit. The data is collected on a S3 device given to the security guard appointed by the RWAs. The security guard cannot access data from any of their personal devices with them.

Data Ownership

The data pertaining to the Visitor is owned by the respective (RWA) / Community / Management Committee. Through S3 Solution, RWA’s maintain a log of all visitors to their premises. S3 is only the provider of technology to maintain this log.

You’re Privacy Controls

As a visitor. You can request the community to remove your data. S3 can also facilitate the same by seeking the consent from the community and resident. The process is explained below:

1. Send an email to admin@aws.s3serv.com with your name, phone number, date and the society you visited;
2. This will trigger a request to the RWA and the resident;
3. Once approved by the RWA & the resident, your data will be deleted from the system.

Contact

Spring Spruce Services Private Limited

GH-08/1, Vrindavan Yojna, Raibareily road,

Lucknow.

Uttar Pradesh-226029 (India).

Call +91 84009-99344

info@s3serv.com

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